SECTION 9 – Commercial (COM) Zones

The Commercial *zones* apply to lands designated Commercial and Commercial Campus in the Official Plan as well as certain lands designated Residential.

9.1 APPLICABLE ZONES

COM-1: Local Commercial – the purpose of this *zone* is to accommodate complementary commercial *uses* within residential neighbourhoods in Community Areas.

COM-2: General Commercial – the purpose of this *zone* is to accommodate *retail* and commercial *uses* within the City's Urban Corridors; and Community and City Nodes.

COM-3: Arterial Commercial – the purpose of this *zone* is to accommodate the retailing of bulky, space intensive goods; and service commercial *uses* predominately serving the travelling public within Arterial Corridors.

COM-4: Commercial Campus – the purpose of this *zone* is to accommodate a range of retail and commercial *uses* functioning as a unit within comprehensively planned campuses within City Nodes.

9.2 PERMITTED USES

No *person* shall, within any COM *zone*, use or permit the *use* of any *lot*; or erect, alter or *use* any *building* or *structure* for any purpose other than those permitted *uses* within Table 9-1 below.

Use	COM-1	COM-2	COM-3	COM-4
Amusement Park		√ (1)	√ (1)	√ (1)
Artisan's Establishment	√ (2)	1	1	1
Automotive Detailing and Repair Operation		1	1	1
Brewpub	√ (2)	1	1	1
Car Wash		1	1	1
Catering Service Establishment	√ (2)	1	1	1
Commercial Entertainment		1	1	1
Commercial Parking Facility			1	1
Commercial School		1	1	1
Computer, Electronic, Data Processing, or Server Establishment	✓ (2)	1	1	1

Table 9-1: Permitted Uses within the Commercial Zones

Use	COM-1	COM-2	COM-3	COM-4
Conference, Convention, or		1	<i>\</i>	1
Exhibition Facility		•	•	v
Convenience Retail	√ (2)	1	1	✓
Craftsperson Shop	√ (2)	✓	>	1
Day Care Facility	√ (2)	1	✓	1
Drive-Through Facility		1	1	✓
Dwelling Unit	√ (3)	√ (3)(4)		
Financial Establishment	√ (2)	1	✓	1
Fitness Centre	√ (2)	✓	✓	1
Funeral Home		✓	✓	1
Gas Station	√ (2)	1	1	✓
Health Clinic	√ (2)	1	1	1
Heavy Repair Operation			√ (5)	
Hotel		✓	✓	1
Large Merchandise Retail		✓	✓	1
Light Repair Operation		1	√ (5)	1
<i>Lodging House</i> (Amended: By-law 2024-136, S.5 – June 24, 2024)	√ (3)	√ (3)(4)		
Manufacturing			√ (6)	
Office	√ (2)	√ (7)	√ (7)	√ (7)
Pawn Establishment		✓		1
Payday Loan Establishment		1		1
Personal Services	√ (2)	✓	✓	1
Pet Services Establishment		✓	✓	1
Place of Worship		√ (8)	√ (8)	1
Print Shop		✓	✓	1
Propane Retail Outlet	√ (2)	✓	✓	1
Research and Development Establishment	√ (2)	1	1	✓
Restaurant	√ (2)(9)	✓	✓	1
Retail		1		√ (10)
Retail of Motor Vehicles and Major Recreational Equipment		1	1	1
Towing Compound			1	
Tradesperson or Contractor's Establishment			~	

Use	COM-1	COM-2	COM-3	COM-4
Transportation Depot			√ (11)	
Veterinary Services		1	✓	✓
Warehouse			√ (5)(11)	√ (11)(12)

Additional Regulations for Permitted Uses Table 9-1

- (1) Shall not be permitted on a *lot* abutting a *residential zone*.
- (2) A maximum gross floor area of 300 square metres per unit is permitted.
- (3) Shall be located within a *mixed use building* containing at least one other permitted *use* listed in Table 9-1, and except for access, shall not be located on the *ground floor*.
- (4) The maximum *floor space ratio* for *dwelling units* shall be 2.
- (5) Despite Section 4.2, *retail uses* are permitted as *accessory uses* and shall be located on the same *premises* as the principal *use* to a maximum of 25 percent of the *gross floor area* of the *building*.
- (6) Only existing manufacturing shall be permitted.
- (7) A total maximum *gross floor area* of 10,000 square metres of *office* is permitted on a *lot.*
- (8) Shall be located in a *lot* containing at least one other non-residential use that is not subject to this provision.
- (9) Shall be located in a *multi-unit building* or *mixed use building* containing at least one other non-residential use that is not subject to this provision.
- (10) Individual retail outlets shall have a minimum gross floor area of 1,500 square metres.
- (11) Shall not include a noxious use and shall not include manufacturing as principal use.
- (12) Shall be located within an existing building.

9.3 **REGULATIONS**

The regulations for *lots* in a COM *zone* are set out in Table 9-2 below.

Regulation	COM-1 (1)	COM-2 (1)	COM-3 (1)	COM-4 (1)
Minimum lot width	15 m	15 m	15 m	30 m
Minimum front yard setback	3 m	3 m	6 m	6 m

Table 9-2: Commercial Zones Regulations

Regulation	COM-1 (1)	COM-2 (1)	COM-3 (1)	COM-4 (1)
Minimum exterior side yard setback	3 m	3 m	6 m	6 m
Minimum <i>interior side yard</i> <i>setback</i> abutting a residential <i>zone</i>	1.5 m	7.5 m	7.5 m	7.5 m
Minimum <i>interior side yard setback</i> abutting a <i>lot</i> with a <i>zone</i> other than a <i>residential</i> zone	1.5 m	3 m	3 m	3 m
Minimum rear yard setback	7.5 m	7.5 m	7.5 m	7.5 m
Minimum <i>rear yard</i> or <i>side yard</i> <i>setback</i> for a non-residential <i>use</i> abutting a rail right-of-way or a <i>hydro corridor</i>	1.5 m	1.5 m	1.5 m	1.5 m
Maximum building height	11 m	15 m (2)		
Maximum floor space ratio	0.6			
Minimum landscaped area	15%	20%	20%	20%
Maximum total <i>retail</i> (including large merchandise retail) gross floor area within a multi-unit building, multi-unit development or mixed-use building	10,000 m ²	10,000 m²	10,000 m²	42,000 m ²

Additional Regulations for Zone Regulation Table 9-2

- (1) The regulations within Table 9-2 shall not apply to *existing buildings* or *structures*.
- (2) The maximum *building height* shall be 25 metres for a *mixed-use building*.

9.4 VISUAL BARRIER

Where a *lot zoned* COM abuts a *residential zone* and *new gross floor area* is added to the *lot*, a visual barrier shall be provided along the abutting *lot line* in accordance with Section 4.18 of this By-law.

9.5 OUTDOOR STORAGE

No *outdoor storage* shall be permitted in any *yard* abutting a *street*, or within 7.5 metres of a *residential zone*. This shall not however prevent the display of goods or materials for *retail* purposes.